

Dipolar Pty Limited

Questionnaire Structure

Q Questionnaire: Dipolar Pty Limited

Description: Sample Employee Satisfaction Survey
Questionnaire ID: ID29000070731164030
Created by: Dipolar
Creation date: 31/07/2007
Modified date: 27/07/2007
Screen size: SuperVGA (800 x 600)
Pop-up help: No

T Introduction

Question ID: ID45600061
Question Type: Text Block

T Introduction text

Question ID: ID17870050
Question Type: Text Block

T Employment Details

Question ID: ID45800061
Question Type: Text Block

? Employment Details

Question ID: ID21900020
Question Type: Group Question

? Employment - Name

Question ID: ID24700070
Question Type: Text
Question Text: Your Name (Optional)
Field length: 60
Display as: Single line text field

? Employment - Your Region

Question ID: ID28600030
Question Type: Range of Values
Question Text: Which of our regional offices do you work in
Value Range: Multiple Choice (user defined)
No. of Values: 8
No. of Columns: 1
Multiple selections: No
Use lists: Yes
First Highest: Yes

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Values: 8 Australian Capital Territory, 7 New South Wales, 6 Northern Territory, 5 Queensland, 4 South Australia, 3 Tasmania, 2 Victoria, 1 Western Australia



Employment - Your Department

Question ID: ID49000001
Question Type: Range of Values
Question Text: Which department do you work in?
Value Range: Multiple Choice (user defined)
No. of Values: 5
No. of Columns: 1
Multiple selections: No
Use lists: Yes
First Highest: Yes
Values: 5 Customer Service, 4 Finance, 3 Sales and Marketing, 2 Research and Development, 1 Human Resources



Employment - Age Group

Question ID: ID29500030
Question Type: Range of Values
Question Text: How old are you?
Value Range: Multiple Choice (user defined)
No. of Values: 7
No. of Columns: 2
Multiple selections: No
Use lists: No
First Highest: Yes
Values: 7 18 or under, 6 19-25, 5 26-35, 4 36-45, 3 46-55, 2 56-65, 1 66 or older



Employment - Length

Question ID: ID49300001
Question Type: Range of Values
Question Text: How long have you worked at our company?
Value Range: Multiple Choice (user defined)
No. of Values: 5
No. of Columns: 1
Multiple selections: No
Use lists: No
First Highest: Yes
Values: 5 Less than a year, 4 Between 1 and less than 2 years, 3 Between 2 and less than 5 years, 2 Between 5 and less than 10 years, 1 10 Years or more

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? Employment - Salary Range

Question ID: ID29300030
Question Type: Range of Values
Question Text: What is your Salary Range?
Value Range: Multiple Choice (user defined)
No. of Values: 7
No. of Columns: 2
Multiple selections: No
Use lists: No
First Highest: Yes
Values: 7 Less than \$30,000, 6 \$30,000 to \$39,999, 5 \$40,000 to \$49,999, 4 \$50,000 to \$59,999, 3 \$60,000 to \$74,999, 2 \$75,000 to \$99,999, 1 \$100,000 or more

T General views about the Company

Question ID: ID46200061
Question Type: Text Block

? General views about our Company

Question ID: ID23000020
Question Type: Group Question
Help Text: Let's start by getting an overall feeling for how you feel about Dipolar overall.

? General - Overall Satisfaction

Question ID: ID25300030
Question Type: Range of Values
Question Text: How would you rate your overall satisfaction with working at Dipolar?
Value Range: Multiple Choice (user defined)
No. of Values: 5
No. of Columns: 2
Multiple selections: No
Use lists: No
First Highest: Yes
Values: 5 Extremely Satisfied, 4 Very Satisfied, 3 Satisfied, 2 Somewhat Satisfied, 1 Not Satisfied

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General - Motivated

Question ID: ID50700001
Question Type: Range of Values
Question Text: How motivated are you to see the company succeed?
Value Range: Multiple Choice (user defined)
No. of Values: 5
No. of Columns: 2
Multiple selections: No
Use lists: No
First Highest: Yes
Values: 5 Very motivated, 4 Somewhat motivated, 3 Not very motivated, 2 Not at all motivated, 1 Not sure



General - Proud

Question ID: ID38400030
Question Type: Range of Values
Question Text: I am proud to work in this company
Value Range: Multiple Choice (user defined)
No. of Values: 5
No. of Columns: 2
Multiple selections: No
Use lists: No
First Highest: Yes
Values: 5 Agree Strongly, 4 Agree, 3 Indifferent, 2 Disagree, 1 Disagree Strongly



General - Communications

Question ID: ID50800001
Question Type: Range of Values
Question Text: Do you believe that the company communicates its goals and strategies to you?
Value Range: Multiple Choice (user defined)
No. of Values: 5
No. of Columns: 2
Multiple selections: No
Use lists: No
First Highest: Yes
Values: 5 Always communicates, 4 Usually communicates, 3 Sometimes communicates, 2 Rarely communicates, 1 Never communicates

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General - Refer Friend

Question ID: ID51500001
Question Type: Range of Values
Question Text: Would your refer a friend to apply for a job at our company?
Value Range: Multiple Choice (user defined)
No. of Values: 5
No. of Columns: 2
Multiple selections: No
Use lists: No
First Highest: Yes
Values: 5 Very likely, 4 Likely, 3 Indifferent, 2 Unlikely, 1 Very unlikely



Comments - General

Question ID: ID17930050
Question Type: Group Question



Comments - General

Question ID: ID32700030
Question Type: Text
Question Text: Please comment on your views about our company
Field length: 1000
Display as: Multiple line text field
Visible lines: 5



New Call Logging System

Question ID: ID46400061
Question Type: Text Block



New Call Logging System

Question ID: ID10210020
Question Type: Standard Grid Question
Help Text: If you are in the customer service area of Dipolar, you would be aware that a new call logging system was implemented by us in the last 6 months. We would like to know your opinion of this system, and how it has changed the way you work.
No. of Values: 5
Multiple selections: No
First Highest: Yes
Values: 5 Agree Strongly, 4 Agree, 3 Indifferent, 2 Disagree, 1 Disagree Strongly

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Call Log - Less Stress

Question ID: ID10230020
Question Type: Grid Subquestion
Question Text: Has made my job less stressful



Call Log - Improved Ability

Question ID: ID10250020
Question Type: Grid Subquestion
Question Text: Has improved my ability to answer questions



Call Log - Training Adequate

Question ID: ID10270020
Question Type: Grid Subquestion
Question Text: Training on the new system was adequate



Call Log - Happier

Question ID: ID10290020
Question Type: Grid Subquestion
Question Text: I am much happier in my job since the new system was implemented



Comments - Call Logging

Question ID: ID17950050
Question Type: Group Question



Comments - Call Logging

Question ID: ID41300030
Question Type: Text
Question Text: Please give us some feedback about the call logging system
Field length: 1000
Display as: Multiple line text field
Visible lines: 4



Remuneration & Conditions

Question ID: ID46600061
Question Type: Text Block

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Remuneration & Conditions

Question ID: ID49400001
Question Type: Standard Grid Question
Help Text: Below are a series of statements about your job and the company. Please indicate your level of agreement with the statements.
No. of Values: 5
Multiple selections: No
First Highest: Yes
Values: 5 Agree Strongly, 4 Agree, 3 Indifferent, 2 Disagree, 1 Disagree Strongly



Rem & Cond - Good Job Rewarded

Question ID: ID49500001
Question Type: Grid Subquestion
Question Text: If I do a good job I will be rewarded



Rem & Cond - Do Job Well

Question ID: ID49600001
Question Type: Grid Subquestion
Question Text: I get what I need to do my job well



Rem & Cond - Good conditions

Question ID: ID49700001
Question Type: Grid Subquestion
Question Text: The conditions I work in are good



Rem & Cond - Interested in Job

Question ID: ID49900001
Question Type: Grid Subquestion
Question Text: I am interested in my Job



Rem & Cond - Overly Stressed

Question ID: ID49800001
Question Type: Grid Subquestion
Question Text: I am not overly stressed in my job

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Comments - Overly Stressed

Question ID: ID39200070
Question Type: Group Question



Comments - Overly Stressed

Question ID: ID39400070
Question Type: Text
Question Text: Please explain why you are overly stressed with your job
Field length: 1000
Display as: Multiple line text field
Visible lines: 4



Comments - Remuneration

Question ID: ID17970050
Question Type: Group Question



Comments - Remuneration

Question ID: ID42900030
Question Type: Text
Question Text: Please let us know your comments about your remuneration & conditions
Field length: 1000
Display as: Multiple line text field
Visible lines: 4



Remuneration & Conditions

Question ID: ID34700070
Question Type: Text Block



Comments - Job Conditions

Question ID: ID35500070
Question Type: Group Question

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Comments - Job Conditions

Question ID: ID35700070
Question Type: Text
Question Text: You answered {WORKCONDITIONS} to the question "The conditions I work in are good", please let us know why
Field length: 1000
Display as: Multiple line text field
Visible lines: 4



Management

Question ID: ID46800061
Question Type: Text Block



Management

Question ID: ID36300030
Question Type: Standard Grid Question
Help Text: Below are a series of statements about your job and the company. Please indicate your level of agreement with the statements.
No. of Values: 5
Multiple selections: No
First Highest: Yes
Values: 5 Agree Strongly, 4 Agree, 3 Indifferent, 2 Disagree, 1 Disagree Strongly



Management - Wise Decisions

Question ID: ID38100030
Question Type: Grid Subquestion
Question Text: Management makes wise decisions



Management - Opinion Valued

Question ID: ID38700030
Question Type: Grid Subquestion
Question Text: My opinion is valued by management



Management - Employees Recognised

Question ID: ID39000030
Question Type: Grid Subquestion
Question Text: Employees are recognised as individuals

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Management - Flexible Family

Question ID: ID39300030
Question Type: Grid Subquestion
Question Text: Management is flexible about family obligations



Management - Enjoyable Work Environment

Question ID: ID39600030
Question Type: Grid Subquestion
Question Text: Management creates an enjoyable working environment



Comments - Management

Question ID: ID18000050
Question Type: Group Question



Comments - Management

Question ID: ID43100030
Question Type: Text
Question Text: Please tell us your thoughts about management
Field length: 1000
Display as: Multiple line text field
Visible lines: 4



Job Security

Question ID: ID47000061
Question Type: Text Block



Job Security

Question ID: ID96700020
Question Type: Standard Grid Question
No. of Values: 5
Multiple selections: No
First Highest: Yes
Values: 5 Agree Strongly, 4 Agree, 3 Indifferent, 2 Disagree, 1 Disagree Strongly

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Job Security - Good Work

Question ID: ID96900020
Question Type: Grid Subquestion
Question Text: Doing a good job assures an employee of continued employment



Job Security - Provides

Question ID: ID97100020
Question Type: Grid Subquestion
Question Text: This company provides job security



Job Security - Acquisition/Merger

Question ID: ID97300020
Question Type: Grid Subquestion
Question Text: Employees are not fearful of losing their jobs as a result of an acquisition/merger



Job Security - Future of Organisation

Question ID: ID97700020
Question Type: Grid Subquestion
Question Text: You are not concerned about the future of this organisation



Job Security - Competition

Question ID: ID97900020
Question Type: Grid Subquestion
Question Text: You understand the competition that this company faces



Comments - Job Security

Question ID: ID18030050
Question Type: Group Question



Comments - Job Security

Question ID: ID43300030
Question Type: Text
Question Text: Please let us know what you think about job security in this company.
Field length: 1000
Display as: Multiple line text field
Visible lines: 4

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└ **T** End notes

Question ID: ID20410050
Question Type: Text Block
Text Block Text:

Thank you {NAME} for taking the time to complete this survey.